PTO/SB/22 (08-08)
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U.S. Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless if displays a valid OMB control number. PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a) Docket Number (Optional) **FY 2008** 29516/38347 (Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4818).) **Application Number** 10/675,431-Conf. #6194 Filed September 30, 2003 MANAGING CHANGES IN A RELATIONSHIP MANAGEMENT SYSTEM For Art Unit 2161 Examiner C. L. Daye This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application. The requested extension and fee are as follows (check time period desired and enter the appropriate fee below): <u>Fee</u> **Small Entity Fee** One month (37 CFR 1.17(a)(1)) \$120 \$60 \$ Two months (37 CFR 1.17(a)(2)) \$460 \$230 460.00 Three months (37 CFR 1.17(a)(3)) \$1050 \$525

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	Four	months (37 CFR 1.17(a)(4))	\$1640	\$820	\$	
	Five n	nonths (37 CFR 1.17(a)(5))	\$2230	\$1115	\$	
	Applicant claims small entity status. See 37 CFR 1.27.					
	A check in the amount of the fee is enclosed.					
х	Payment by credit card. Form PTO-2038 is attached.					
	The Director has already been authorized to charge fees in this application to a Deposit Account.					
X	The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number 13-2855					
	WARNING: In Provide cred	nformation on this form may become lit card information and authorization	public. Credit card info n on PTO-2038.	rmation should not be inc	luded on this form.	
l a	m the	applicant/inventor.				
		assignee of record of the entire Statement under 37 CFR	e interest. See 37 CF 3.73(b) is enclosed.	R 3.71. (Form PTO/SB/96).		
	х	attorney or agent of record. R	egistration Number	62,162	_	
		attorney or agent under 37 CF	/1			
		Registration number if acting	under 37 CFR 1.34		_	
_			<u> </u>	September 1	12, 2008	
		Signature		Date)	
	Andrew R. Smith			(312) 474-6300		
		Typed or printed name		Telephone I	Number	
NO thar	TE: Signatures of one signature is	all the inventors or assignees of record of the required, see below.	entire interest or their represe	entative(s) are required. Submit	t multiple forms if more	
	Total of	forms are sub	mitted.			

I hereby certify that this paper (along with an system in accordance with § 1.6(a)(4).	y paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing
Dated: September 12, 2008	Signature (Andrew R. Smith)